

TERMS & CONDITIONS

MINIMUM OPENING ORDER :: \$100.00

MINIMUM RE-ORDER :: \$50.00

(We request pre-payment for opening orders. Net terms may be considered after relationship is established and with credit sheet)

Single cards: 6 card minimum per design

Boxed set: 3 box minimum per design

SHIPPING :: Orders are shipped via FedEx Ground. Please allow 2-4 weeks for shipment once we receive order. After a trade show it could take longer. Shipping charges are paid by buyer and will be added to each invoice.

CANCELLATIONS :: Please make cancellations as soon as possible or within 4 days of requested ship date. Failure to do so will be subject to a 20% restocking fee.

RETURNS :: We do not accept returns unless items are damaged or there was a mistake in our part.

EXCHANGES :: We allow exchanges for items that are in sellable condition in its original packaging. Please notify us of exchange request as soon as possible. We will ship exchanged items after we receive and inspect returned product. Return shipping charges must be paid by customer. (Seasonal items are not eligible for exchanges, but please contact us with any issues.)

CLAIMS :: Please report wrong or missing product to us within 10 days. If damaged, please contact us immediately so we can notify the shipping company and go forward with the claims process. Please keep original packaging intact, as it may be inspected by shipping company's claims representative.

PAYMENT :: We accept credit cards (Visa, MasterCard, Discover, AMEX), money orders and company checks. Credit cards are processed when order is ready to ship. Money orders or company checks should make payable to DEAR MONDAY. A \$25 fee will be charged for each returned check.